

MyLion App Technical Support

If you have registered for the MyLion App, and you have access but all your buttons are grayed out, then you need to contact MyLion Support at:

Support Email Address MyLionSupport@lionsclubs.org.

By Phone in English, at 630-468-7000, Mon - Fri 8:00am until 6:00pm CST.

Chances are you originally signed up as a guest. So you must call Support for them to update information on your account and then you will need to register again once Support performs the update.

*You will be asked if you have already registered for the MyLion App (such as on the phone) **just click NO** and continue to complete registration.

If it says that the email address is already used, then simply use your phone number to register. You may have to answer some security information about the Club in order for you to continue. Once you answer those security questions, you will be able to complete your registration and have access to MyLion.

*Please refer to the Registration Tutorial for step by step instructions on how to register for MyLion.